



Pharmacy Preauthorization Form: General Requests

Date:	
Member name:	
Member ID number:	Member date of birth:
Prescriber name:	Prescriber ID # (required):
Prescriber address:	
Prescriber telephone:	Prescriber fax/email:
Medication requested:	
Dose/expected duration of treatment:	
Diagnosis:	ICD9/ICD10 Code:
THIS CODE IS NOW REQUIRED ON ALL REQUESTS per Patient Protection and Affordable Care Act.	
Reason for request (please be as specific as possible):	
Additional pertinent information:	
Other medications used to treat condition and dates used:	
PLEASE NOTE: If pharmacy claims are not found, chart notes may be required to verify past medication trials.	
By signing below, the prescriber confirms all information provided is accurate and verifiable via member's records.	DATE:
PRESCRIBER SIGNATURE:	

This is confidential information. If you receive this form in error, please notify Provider Services immediately at **800-828-3407**.
The information in this document does not apply to ConnectiCare VIP Medicare plan members.

Pharmacy Preauthorization Overview

Drug Type	Partner	ePA	Fax	Phone
Traditional Pharmacy	Express Scripts (ESI)	Yes	Commercial: Pharmacy: 877-251-5896 Medical: 888-631-8817 Medicare: Pharmacy: 877-251-5896 Medical: 888-631-8817	Commercial: Pharmacy: 877-417-5383 , 24/7/365 Medical: 877-391-7821 , 8 a.m. to 7 p.m., Monday through Friday Medicare: Pharmacy: 877-954-2282 , 24/7/365 Medical: 877-391-7821 , 8 a.m. to 7 p.m., Monday through Friday
Medical Drug, non-Chemo	Care Continuum (ESI)	Yes	Commercial: Pharmacy: 877-251-5896 Medical: 866-896-1209 Medicare: Pharmacy: 877-251-5896 Medical: 888-896-1209	Commercial: Pharmacy: 844-516-3324 , 24/7/365 Medical: 877-681-9866 , 8 a.m. to 7 p.m., Monday through Friday Medicare: Pharmacy: 877-920-1470 , 24/7/365 Medical: 877-681-9866 , 8 a.m. to 7 p.m., Monday through Friday
Chemo regimen, including oral drugs ConnectiCare members under 18 years of age	ESI	Yes	Commercial: Pharmacy: 877-251-5896 Medical: 866-896-1209 Medicare: Pharmacy: 877-251-5896 Medical: 866-896-1209	Commercial: Pharmacy: 844-516-3324 , 24/7/365 Medical: 877-681-9866 , 8 a.m. to 7 p.m., Monday through Friday Medicare: Pharmacy: 877-920-1470 , 24/7/365 Medical: 877-681-9866 , 8 a.m. to 7 p.m., Monday through Friday
Chemo regimen, including oral drugs ConnectiCare members over 18 years of age	New Century Health (NCH)	Yes	Online at my.newcenturyhealth.com	888-999-7713 , option 6, 8 a.m. to 8 p.m., Monday through Friday

New Century Health Exceptions	
Service categories with ICD-10 diagnosis codes other than those listed here are out-of-scope	<ul style="list-style-type: none"> • Cancer diagnosis-C00-D49, E34.0, K31.7, K63.5, L53.8, Q85. • Hematology diagnosis-D50-D53, D55-D62, D63.0, D63.8, D64, D68.5, D68.6, D69-D77, D89.2, I88. • Other specified prophylactic or treatment measure (Z41.8).
Other out-of-scope categories	<ul style="list-style-type: none"> • Bone marrow transplants. • CKD diagnosis code D63.1. • Clinical trials. • Controlled substances (i.e. morphine)/antibiotics. • Equipment request (e.g., IV pump). • ESRD patients. • Hemophilia drugs. • Home Health. • Inpatient chemotherapy services. • Inpatient requests. • Radiopharmaceuticals.

We encourage you to take advantage of ESI's electronic preauthorization (ePA) option. ePA is fast, secure, and simple. Any authorized personnel, including nurses and office staff, can use your electronic health record (EHR) or sign into an online portal. You save time, and patients get their medications faster.

ePA website: express-scripts.com/corporate/healthcare-providers/physician-innovation

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