Call us when patients need extra support or care

Don't wait. Call ConnectiCare care management when you notice – or suspect – any of these situations for your patients who are ConnectiCare members:

- Struggling to manage chronic conditions
 (like diabetes or heart failure) or complex health conditions
- Not taking medications as prescribed
- Depression or other mental health conditions
- Substance abuse
- Overuse of the emergency room
- Lack of caregiver
- Financial issues
- Transportation needs for medical appointments

Building healthier futures Building healthier futures

Professionals are waiting to help your patients

Our care management staff follows up with the patients you refer, usually by phone – or in person, if needed. We assess the situation and assemble the right professionals from our staff to help your patients. Those professionals include:

- Registered nurses
- Certified diabetes educators
- Pharmacists

- Social workers
- Behavioral health professionals
- Navigators

It just takes a call to 1-800-829-0696

Monday – Friday, 8 a.m. to 4 p.m.

Or, leave a message, and a care manager

will call you back.

