

QUICK REFERENCE GUIDE

IMPORTANT NUMBERS

	Commercial Plans	ConnectiCare VIP Medicare Plans
Provider Services	1-800-828-3407	1-877-224-8230
Utilization Management/ Pre-auth	1-800-562-6833 Fax 1-800-923-2882	1-800-508-6157 Fax 1-866-706-6929
Health Management Programs	1-800-390-3522	1-800-829-0696 (diabetes/SNP only) 1-800-390-3522 (all other programs)
Pharmacy Services	1-800-828-3407	1-877-224-8168 1-877-224-8230 (office injectables- Part B)
Medicare Case Management Program	N/A	1-800-508-3181
Behavioral Health Program	1-800-349-5365	1-866-214-6827 (claims) 1-800-349-5365 (intake)
Radiology Pre-authorization Program	1-877-607-2363 or www.radmd.com	1-877-607-2363 or www.radmd.com
Outpatient Rehab Services Pre-authorization Program	1-866-672-1809 Fax 1-866-590-3187	1-866-672-1809 Fax 1-866-590-3187

CLAIMS & APPEALS

	Commercial Plans	ConnectiCare VIP Medicare Plans
Medical Claims Address	P.O. Box 546 Farmington, CT 06032-0546	P.O. Box 4000 Farmington, CT 06034-4000
Electronic payer ID number	06105	78375
Corrected Claims Address	175 Scott Swamp Road Farmington, CT 06032-3124	P.O. Box 4000 Farmington, CT 06034-4000
Administrative Appeals Address	175 Scott Swamp Road Farmington, CT 06032-3124	175 Scott Swamp Road Farmington, CT 06032-3124
Medical Necessity Appeals	P.O. Box 4061 Farmington, CT 06034-4061	P.O. Box 4061 Farmington, CT 06034-4061