

10. IMPORTANT CONTACT INFORMATION

TELEPHONE NUMBERS

ConnectiCare SOLO Sales Support Team:
1-800-723-2986

ConnectiCare Member Services:
(860) 674-5757 or 1-800-251-7722.

ConnectiCare Billing Department:
1-800-333-1733

For questions about Health Savings Accounts:
Call First HSA toll-free at 1-888-769-8696 or go to www.1hsa.com

FAX NUMBERS

ConnectiCare Intake Department:
860-678-5274
(or e-mail: solointake@connecticare.com)

- To send a completed application or missing information
- To request an off-cycle plan change

ConnectiCare Billing Department:
860-678-5255

- To send a written request for voluntary EFT termination
- To sent a written request for policy cancellation

ConnectiCare Underwriting Department:
860-678-5204
(or e-mail: ccisolopre@connecticare.com)

- To submit request for pre-screening guidance
- To send medical records

MAILING ADDRESSES:

ConnectiCare Headquarters:
ConnectiCare, Inc. & Affiliates
175 Scott Swamp Road
Farmington, CT 06034

To submit a claim (except for mental/behavioral health):
ConnectiCare Claims
P.O. Box 546
Farmington, CT 06034-0546

To submit a mental/behavioral health claim:
ConnectiCare Claims
United Behavioral Health (UBH)
P.O. Box 30757
Salt Lake City, UT 84130-0757

To make a premium payment:
ConnectiCare, Inc.
P.O. Box 416191
Boston, MA 02241-6191