

CONNECTICARE RECEIVES HIGHEST HEALTH PLAN QUALITY RATING IN CONNECTICUT FROM MEDICARE



ConnectiCare VIP Medicare Advantage Plans Ranked Highest in State

Connecticut Medicare beneficiaries looking for a customer friendly Medicare Advantage plan will find a familiar name at the top of the quality ratings on www.medicare.gov.

Among all Connecticut Medicare Advantage plans, ConnectiCare's VIP Medicare Plans are ranked at the top. The website and rankings are part of a program by the Centers for Medicare & Medicaid Services (CMS) to help Medicare beneficiaries make informed decisions on different plans. ConnectiCare's VIP Medicare Plans are the only Medicare Advantage plans in the state to be awarded **four out of five stars for "Health Plan Quality"** measures in 2011.



Four Stars

Tony Tedeschi, Vice President of Medicare Programs at ConnectiCare, says "Our tagline 'You Know Us by Heart' is about our commitment to delivering the highest quality of service to our customers and the results of the Medicare ratings are the proof."

"When you call ConnectiCare you are going to get a polite and informed person ready to help you. ConnectiCare's Medicare Advantage Plans are offered only in Connecticut, which means we focus 100% of our attention on the Medicare beneficiaries in our state," adds Tedeschi.

Medicare encourages people to visit www.medicare.gov and take advantage of their web tools to review each plan's cost, coverage and quality ratings. These tools can be used during this year's Annual Election Period for Medicare Advantage plans, which runs from October 15, 2011 through December 7, 2011.

Medicare used 36 different measures across five categories to assess the overall Health Plan Quality and performance ratings for plans, including:

- Staying healthy: screenings, tests, and vaccines.
- Managing (long-term) chronic conditions.
- Ratings of health plan responsiveness and care.
- Member complaints, appeals, and choosing to leave the health plan.
- Health plan customer service.



For more information about ConnectiCare's VIP Medicare Plans, visit www.connecticare.com/medicare or call, toll-free at **1-877-224-8220** from 8:00 a.m. – 8:00 p.m., Monday through Friday (TTY/TDD: 1-800-842-9710). Extended hours 10/15 – 2/14, 8:00 a.m. – 8:00 p.m., seven days a week.

About ConnectiCare

ConnectiCare is a locally managed company with its employees based in Farmington, Connecticut. They are currently offering five Medicare Advantage Plans for 2012, each designed with comprehensive and cost-effective coverage. Their Medicare network spans all of Connecticut.