

Online Provider Directory

Explanation of Terms

Accepting New Patients

A practitioner with a full practice might not accept new patients. Practitioners report on their application to ConnectiCare if they currently accept new patients and should notify us if this changes. Since a practitioner's office status may change at any time, members should check with the practitioner's office.

Address

Practitioners and providers report their office locations on their initial application to ConnectiCare. It is the responsibility of the practitioner/provider to notify ConnectiCare if they change their office location. Information is validated every three years.

Board Certification

Although Board Certification is not required for a physician to practice medicine, it does mean that a physician has passed an examination process and received certification through a recognized certification entity. Some of the recognized certification entities include but are not limited to American Board of Medical Specialties (ABMS), the American Osteopathic Association (AOA), the American Board of Podiatric Surgery (ABPS). ConnectiCare verifies board certification directly on an annual basis.

Gender

Practitioner's gender is obtained from their initial application to ConnectiCare. This information is not validated and it would be the responsibility of the practitioner to notify ConnectiCare if a correction is required.

Hospital Accreditation

ConnectiCare requires participating hospitals to obtain accreditation from independent organizations that evaluate the quality and safety of care at the hospital through extensive on-site reviews by trained professionals. Since accreditation status can expire, it is verified by ConnectiCare through the accreditation organization before ConnectiCare contracts with a hospital and every three years thereafter.

Hospital Affiliation

If you require hospital care, your physician will direct you to the hospital(s) listed. Physicians report their hospital affiliations (where they maintain admitting privileges or hospitals they work closely with) on their initial application to ConnectiCare. This information is verified by ConnectiCare every three years.

Language (s)

Practitioners report language(s) they speak on their initial application to ConnectiCare. This information is updated every three years by the provider. Office staff may, or may not, speak the same or other languages as the practitioner.

Name

Practitioner's name is obtained from their initial application to ConnectiCare. It is the responsibility of the practitioner to notify ConnectiCare if they change their name. Information is validated every three years by the practitioner.

Hospital name is obtained from the initial application to ConnectiCare. It is the responsibility of the hospital to notify ConnectiCare of a change in name. Information is validated every three years by ConnectiCare.

NCQA Physician Recognition

- **Diabetes Recognition Program (DPRP)**
Recognizes physicians who demonstrate that they provide high-quality care to patients with diabetes. For more information go to www.ncqa.org.
- **Heart/Stroke Recognition Program (HSRP)**
Recognizes physicians who demonstrate that they provide high-quality care to patients with cardiac conditions or who have had a stroke. For more information go to www.ncqa.org.

Primary Care Practitioner (PCP)

This is your doctor — a family practitioner, general practitioner, internist or pediatrician that you choose and who participates in our provider network and is listed in our Directory of Participating Providers. Members, you may also choose certain nurse practitioners as your PCP. Specialists are not PCPs.

Specialty

Specialty refers to the practitioner's training, which is verified by their State Licensing Board. Practitioners list their specialty on their application to ConnectiCare, and ConnectiCare confirms this information when we verify the provider's license to practice medicine, board certification and training.