

## Quick Reference Card

### IMPORTANT NUMBERS

	ConnectiCare VIP Medicare Plans	Commercial Plans
Provider Services	1-877-224-8230	1-800-828-3407
Professional Service Team	(860) 674-5700 (ask for Network Operations)	(860) 674-5700 (ask for Network Operations)
Utilization Management/ Pre-auth	1-800-508-6157 Fax 1-866-706-6929	1-800-562-6833 Fax 1-800-923-2882
Health Management Programs	1-800-829-0696 (Diabetes/SNP)	1-800-390-3522
Pharmacy Services	1-877-224-8168	1-800-828-3407
Medicare Case Management Program	1-800-508-3181	N/A
Behavioral Health Program	1-866-214-6827 (claims) 1-800-349-5365 (intake)	1-800-349-5365
Radiology Pre-authorization Program	1-877-607-2363 or <a href="http://www.radmd.com">www.radmd.com</a>	1-877-607-2363 or <a href="http://www.radmd.com">www.radmd.com</a>
Outpatient Rehab Services Pre-authorization Program	Fax (860) 667-8259	Fax (860) 667-8259

### CLAIMS & APPEALS

	ConnectiCare VIP Medicare Plans	Commercial Plans
Medical Claims Address	P.O. Box 4000 Farmington, CT 06034-4000	P.O. Box 546 Farmington, CT 06032-0546
Electronic payer ID number	78375	06105
Corrected Claims Address	P.O. Box 4000 Farmington, CT 06034-4000	175 Scott Swamp Road Farmington, CT 06032-3124
Administrative Appeals Address	175 Scott Swamp Road Farmington, CT 06032-3124	175 Scott Swamp Road Farmington, CT 06032-3124
Medical Necessity Appeals	P.O. 4061 Farmington, CT 06034-4061	P.O. Box 4061 Farmington, CT 06034-4061