



Proton Pump Inhibitor: Q & A

1. Why should I consider using Prilosec OTC?

- For most people, Prilosec OTC provides similar relief from acid-related symptoms when compared to other alternatives (i.e. Aciphex, Nexium, Prevacid, Protonix) in this drug category.
- Now that Prilosec is available over-the-counter (OTC), the lower price of the OTC version has created a cost-savings opportunity for you. The cost of Nexium, Prevacid, Protonix, or Aciphex averages \$4.00 or more per capsule or tablet, compared to \$0.70 for Prilosec OTC.

2. What do I need to do?

- If your doctor has prescribed Aciphex, Nexium, Prevacid or Protonix, call your doctor to request a prescription for Prilosec OTC. Or, you can also ask your pharmacist to call your doctor to obtain a prescription.
- ConnectiCare will cover prescriptions for 42 tablets (a standard package) of Prilosec OTC, in place of the 30 tablets for the traditional supply--that's 12 extra tablets at no additional cost to you.

3. I use mail order, what should I do?

- If your doctor has prescribed Aciphex, Nexium, Prevacid or Protonix, call your doctor to request a prescription for Prilosec OTC. Ask your doctor to write the prescription for 126 tablets (if you require Prilosec 20mg daily) or 252 tablets (if you require Prilosec 40mg daily). ConnectiCare will cover prescriptions for 42 tablets per month of Prilosec OTC, versus 30 tablets per month for the traditional supply--that's 12 extra tablets per month at no additional cost to you.
- Forward the appropriate form, along with your prescription, to Express Scripts for normal processing. Be sure to allow time for delivery, usually 14 days.

4. Why do I need a prescription for a drug I can purchase without a prescription?

- In order for Prilosec OTC to be covered we require a prescription be presented at the pharmacy.
- Your pharmacist will fill the prescription for Prilosec OTC just as all other prescriptions are filled.

5. I have used Prilosec (or Prilosec OTC), Protonix, and Prevacid in the past and it did not work. What should I do?

- Have your doctor fax ConnectiCare office notes documenting the drugs you have used in the past.
- ConnectiCare will review the request and notify you and your doctor of our decision.
- You may still be required to use the Tier 2 alternatives (Protonix and Prevacid) if Prilosec or Prilosec OTC did not work in the past.

6. How does moving to Prilosec OTC save me money?

- You save out-of-pocket costs because the copayment for Prilosec OTC is less than the copayment you will pay for alternative medications (i.e. Aciphex, Nexium, Prevacid or Protonix). In addition, you will be receiving 42 tablets of Prilosec OTC per copayment (compared to 30 tablets for other medications)